



A very warm welcome to Hotel Royal.

Nestled in the upscale neighbourhood, Hotel Royal is centrally located with only 5 minutes drive away from the shopping and entertainment haven of Orchard Road. A short walk will bring you to 3 major shopping centres and Novena MRT Station.

With the prime location, the refurbished rooms and our continued emphasis on service excellence, Hotel Royal strives to provide you “Every Room A Home” feeling.

Various seminar packages are available. The conference and seminar rooms are well equipped to cater both large and small groups, be it meetings, seminars or just fun-going parties.

Our continued emphasis on superior service has also earned us the prestigious ISO 9000 Quality certification. To add another feather to our cap, we are one of the very few hotels in Singapore to achieve both the prestigious Singapore Quality Class and Singapore Service Class status.

Directory of Services

| | Telephone Extension |
|--|---------------------|
| AIR CONDITIONING The hotel is fully air-conditioned. You may regulate your room temperature with the in-room thermostat. | 6 |
| ADAPTORS Please contact Housekeeping or Front Desk for assistance. | 4 / 6 |
| AIRLINES Please contact Front Desk on level 1 for assistance. | 4 |
| BAGAGGE SERVICE Please contact Bell Counter or Front Desk on level 1 for assistance. | 4 |
| BUSINESS CENTRE The Business Centre is located on level 1 and operates 24 hours daily. Please contact Front Desk on level 1 for assistance. | 4 |
| CAR PARK Complimentary car park is provided for hotel guests. Please contact Front Cashier for assistance. | 80189 |
| CHECK-OUT TIME Hotel check-out time is at 12 noon. Additional charges may apply for any extension. Please contact Front Cashier on level 1 for assistance. | 80189 |
| CREDIT CARDS We accept major credit cards. | 80189 |

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| | Telephone Extension |
|---|---------------------|
| DO-NOT-DISTURB Guests may activate the Do-Not-Disturb sign beside the room door if you do not wish to be disturbed. | 4 |
| DRINKING WATER Water dispenser is available on every guest floor. | 6 |
| ELECTRICAL VOLTAGE 220-230 volts AC, 50Hz, 13Amp wall sockets. | 6 |
| Extra beds Please contact Front Desk or Housekeeping for assistance. | 4 / 6 |
| FIRE SAFETY EVACUATION Kindly familiarize yourself with the fire exit locations. The fire escape plan can be found on the room door. Please do not use the lifts in the event of an emergency but use the fire escape staircases. | 0 |
| FOREIGN CURRENCY EXCHANGE Please contact Front Cashier on level 1 for assistance. | 80189 |
| GUEST ROOM AMENITIES Please contact Housekeeping for assistance. | 6 |
| GYMNASIUM Located on level 3. | 4 |
| INTERNATIONAL TELEPHONE CALLS / CITY CALLS Please contact Telephone Operator for assistance. | 0 |

Directory of Services

| | Telephone Extension |
|---|---------------------|
| LAUNDRY SERVICE Please contact Housekeeping for assistance. Alternatively, self-service coin-operated launderette is available on level 4. | 6 |
| MAIL AND POSTAL SERVICES Please contact Front Desk on level 1 for assistance. | 4 |
| PLACES OF WORSHIP Please contact Front Desk on level 1 for assistance for places of worship within walking distance. | 4 |
| RESTAURANT (ALL DAY DINING) Trishaw Coffee House located on level 1 caters to all day dining serving local, Asian and Western cuisine. Operating hours are from 6:30am to 2:00am. | 2 |
| RESTAURANT (CHINESE) Happy Joy Chinese Restaurant located on level 2. Operating hours are from 11:30am to 10:30pm. | 9 - 6251 8135 |
| ROOM KEY CARD Please ensure room door is properly closed at all times. Please return the room key card to Front Cashier upon check-out. | 4 / 80189 |
| ROOM RESERVATION Please contact our Room Reservation or Front Desk for assistance on your future accommodation requirements. | 80118 / 4 |
| ROOM SERVICE Available 24 hours daily. Please contact F&B for assistance. | 2 |

Directory of Services

| | Telephone Extension |
|---|---------------------|
| SAFE DEPOSIT BOX Every guest room is equipped with an electronic safe deposit box inside the wardrobe. Guests are encouraged to make use of it. | 4 |
| SWIMMING POOL Swimming pool is located on level 1. Towels are provided in the swimming pool. | 4 |
| TAXI AND LIMOUSINE SERVICES Please contact Front Desk for assistance. | 4 |
| TOURS AND SIGHTSEEING Please contact Front Desk for assistance. | 4 |
| TV Channels The hotel offers free-to-free channels as well as cable channels. | 0 |
| VISITORS Please register all visitors to your room with Front Desk for security reasons. Visitors are not permitted in guest rooms after 11:00pm. | 4 |
| WAKE-UP CALLS Please contact Telephone Operator for assistance. | 0 |

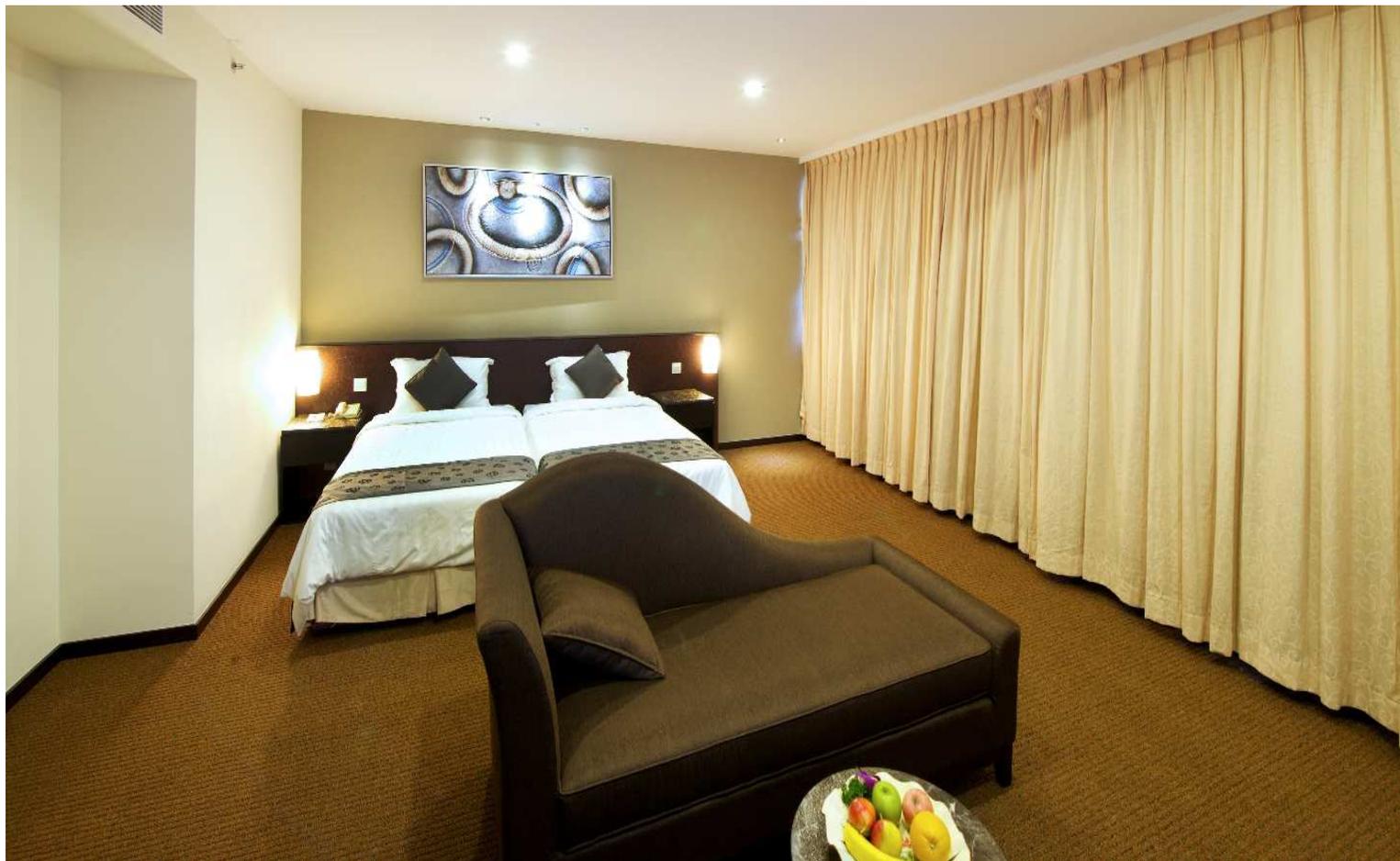
Deluxe Room



Royal Suite Room



Executive Suite Room



Lobby



Seminar and Meeting Rooms



Gym, Swimming Pool and Self-Service Laundry Room



Trishaw Coffee House



Happy Joy Chinese Restaurant



Hotel Royal Group of Hotels Singapore

Hotel Royal (Newton Road)



Hotel Royal @ Queens (Queen Street)



Hotel Royal Group of Hotels Malaysia

Hotel Royal Kuala Lumpur



Hotel Royal Penang



The Baba House Melaka



Hotel Royal Group of Hotels (Thailand)

Hotel Royal Bangkok @ Chinatown



Burasari Resort Phuket

